HEWLETT-PACKARD COMPANY Intellectual Property Administration P. O. Box 272400 Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10001634-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Inventor(s):

Daivd J. Miller

Confirmation No.: 4178

Application No.: 09/629,262

Examiner: Mark A. Fadok

Filing Date:

07/31/2000

Group Art Unit: 3625

Title:

METHOD AND FACILITY FOR DISPLAYING CUSTOMER ACTIVITY AND VALUE

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Sir:

In an Office Action mailed on March 8, 2004 on the above-identified U.S. Patent application, a shortened statutory period of _____ 3 __ months was set for response. In accordance with 37 C.F.R. 1.136(a), applicant(s) hereby request(s) a: (X) one month () two months () three months () four months

time extension so that the period for response to the Office Action expires on __July 8, 2004

Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (703) 872-9306 on June 9, 2004

Typed Name: Leland Wiesner

Respectfully submitted,

Daivd J. Miller

Leland Wiesner

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Date: June 9, 2004

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Rev 05/04 (ExTimFax)